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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Mantena et al.

Confirmation No.: 9009

Serial No.:

09/751,069

Group Art Unit: 2134

Filed:

12/29/2000

Examiner: Lipman, Jacob

Title:

METHOD, SYSTEM AND PROGRAM PRODUCT FOR SYNCHRONOUS COMMUNICATION BETWEEN A PUBLIC

ELECTRONIC ENVIRONMENT AND A PRIVATE ELECTRONIC

ENVIRONMENT

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted by facsimile transmission to: Examiner Jacob Lipman, Group Art Unit 2134, United States Patent and Trademark Office, Alexandria, VA 22313-1450, Facsimile No. 703-872-9306, on November 17, 2004.

Wayne F. Reinke, Esq.
Attorney for Applicants
Registration No.: 36,650

Date of Signature: November 17, 2004.

To:

Mail Stop Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to an Office Action with a mailing date of August 12, 2004, response to which is due by December 12, 2004 with a one-month extension, the request and payment for which are included herewith, and which is therefore being timely filed, kindly amend the above-identified application as follows: